



## **K CARE PACKAGE OFFERS YOU ASSURED SERVICING**

We ensure that the cost of your servicing is fixed for its duration, so you're protected against inflation and any price rises that might happen in the future. It is also registered to your bike, maximising its resale value if you decide to sell it.

**K Care is about much more than saving and convenience.**

With state of the art diagnostic tools and the use of Kawasaki Genuine Parts to help maintain the original performance and integrity of your Kawasaki motorcycle.

This premier service helps ensure you receive the most from your Kawasaki experience. The best way to keep your motorcycle performing at its peak is to make sure all your maintenance is performed as scheduled. And the best way to do that is to choose K Care today. Customers can purchase the K Care through authorized dealerships.

K Care is the most economical and convenient way to ensure that your Kawasaki motorcycle gets the service it deserves and to help avoid expensive repairs.

**A well-maintained Kawasaki typically earns higher resale value.**

## K-Care offers you these benefits:

- Convenience: K-Care are honoured at all authorized Kawasaki dealerships.
- Kawasaki Technicians: Because they know your Kawasaki motorcycle best, they can spot potential problems during regular services that others might miss.
- Kawasaki Genuine Parts: replacement of Kawasaki Genuine Parts which will help to maintain your motorcycles reliability and value.
- Enhanced resale value: Properly maintained motorcycles typically earn higher resale value.
- Transferable: If you sell your Kawasaki, Services is transferable to the new owner thereby helping to boost the resale value.
- Price protection: Pre-payment of schedule service ensures that you are protected from future parts and service increases.
- All scheduled maintenance must be completed by an authorized Kawasaki dealer.
- K-Care cannot be cancelled and is non-refundable
- K-Care is transferrable form one customer to another but you cannot transfer coverage to another new or pre-owned vehicle. Any remaining coverage stays with the vehicle.



## Extended Warranty

Extended warranty is exclusive warranty extension programme launched by Kawasaki, available across all dealerships in India. You can extend the warranty coverage of your kawasaki throughout the Kawasaki India network with unlimited mileage.

**It's the best way to look after your Kawasaki,  
keeping the motorcycle new for longer.**

## It offers you:

- Complete peace of mind
- Hassle-free ownership experience
- Prolonged product reliability
- Transferable
- Enhanced residual value

This is attributed to the motorcycle, not the owner. If the motorcycle changes hands, the remaining coverage will continue to be valid until the selected coverage period is over, maintaining the motorcycle's value over time.

**It is identical to standard warranty.**

**Focus on your destination and enjoy the ride.**

## Service Benefits

Service	1st	2nd	3rd	4th	5th	6th	7th	8th
Year	Total 4 Years							

## Introducing K-CARE

To strengthen the bond with our beloved customers Kawasaki presents K-CARE, which consist of Extended Warranty (EW) & Annual Maintenance Contract (AMC) with never heard benefits. We have come with three new service product for New Kawasaki customers. [K-CARE = EW+ AMC]



K-CARE can be used in any Kawasaki Authorized Service Centre PAN INDIA.



## K-CARE = EW + AMC

Extended Warranty

- Across India Validity
- 1 Year Extended Warranty. (Total 4 year Warranty)
- 50,000 Km from date of purchase.
- Transferable to new customer if motorcycle resale.
- Enhances resale value of your Motorcycle.

Annual Maintenance Contract

- Across India Validity
- Saving on Service Cost on Eight Preventive Maintenance Service for 4 years.
- Kawasaki Genuine Oil change eight times
- Genuine Spare Parts.
- Transferable if motorcycle resale.
- Enhances resale value of your Motorcycle.

WARRANTY			
1st Year	2nd Year	3rd Year	4th Year
Standard Warranty (36,000 Kms)		Extended Warranty (14,000 Kms)	
Total 50,000 kms			

- Note: EW**
- The warranty begins from the date of sale of the vehicle to the first owner.
  - The sale date is considered as start date for the warranty period.
  - Standard warranty is valid up to 36 months or 36,000 kms
  - Extended warranty is valid up to additional 12 months

ANNUAL MAINTENANCE CONTRACT								
4 years package	1st year			2nd year		3rd year		4th year
	1st	2nd	3rd	4th	5th	6th	7th	8th
	1 month	6 months	1 year	1.5 years	2years	2.5 years	3 years	3.5 years
	Oil change: 8 times / Oil filter: 4 times Brake fluid replacement: 1 time							
Oil change	✓	✓	✓	✓	✓	✓	✓	✓
Oil Filter change	✓	✓	✓	✓	✓	✓	✓	✓
Brake fluid change					✓			
Safety inspection (Daily maintenance items)	✓	✓	✓	✓	✓	✓	✓	✓
Fuel system	✓		✓		✓		✓	
Evaporative system					✓			
Air suction system					✓			
Drive chain wear			✓		✓		✓	
Drive chain Guide wear			✓		✓		✓	
Brake caliper cleaning					✓			
Lubrication	✓	✓	✓	✓	✓	✓	✓	✓
Tightening bolts, nuts and fasteners	✓		✓		✓		✓	
Wheel bearing check			✓		✓		✓	
Washing	✓	✓	✓	✓	✓	✓	✓	✓

- Note: AMC**
- Any repair/replacement apart from AMC Service will not be covered in the package.
  - Claims and repairs / replacement related to Accidents or Accidental repair work is not covered under the package.
  - Customer needs to take additional paid services and parts for below items which are based on Customer motorcycle riding style, geographical condition, environmental factors, air quality and variable fuel quality.  
  
Example: - Valve clearance Inspection, Engine Vacuum Synchronization, Spark plugs Replacement, Air cleaner element Replacement, Fuel filter Replacement, Steering stem bearing Lubrication, Coolant Replacement, Water hose Replacement, O-ring Replacement etc.

- Note: K-CARE, EW and AMC**
- K-CARE, EW and AMC need to be purchased on same date of sales invoice or before 1<sup>st</sup> service / 30 days from the date of sales invoice
  - Old Motorcycle and Motorcycle sold in market are not eligible for the K-CARE, EW and AMC.
  - K-CARE, EW and AMC did not consist of Roadside Assistance (RSA)

# K-Care Terms & Conditions

- Standard Warranty period is valid up to 36 months or 36000 kms, whichever comes early.
- If Customers skips the Schedule Periodic Maintenance, Extended warranty shall be lapsed.
- This Extended Warranty does not apply to Motorcycle used of hire and reward, or for any kind of competition, race or for attempting to setup any kind of record.
- All claims must be supported by the relevant documentation. The company reserves the right to examine the Motorcycle and subject it to expert assessment and to nominate a repairer. The result of the assessment will determine the liability subject to the claimable limits.
- Services must be completed as per the service schedule (correct time/s and mileage/s). Failure to service the motorcycle in accordance with the manufacturer's recommended service schedule will render the policy invalid. The vehicle that has not been serviced by IKM authorized dealer as per the service schedule or which have not been operated or maintained in accordance with instructions mentioned in coverage.
- Failure to maintain the odometer, mileage recorder in working order or disconnecting it or tampering with it will invalidate this warranty. The mileage quoted in no way guarantees the true distance covered by the motorcycle, and is indicated only as a guide to when servicing is due.
- The Extended Warranty has no surrender value and it cannot be cancelled. The Extended Warranty shall be automatically transferred to new owner at the time of reselling the Motorcycle.
- No liability will be accepted for damage caused by neglect, corrosion, Intrusion of foreign or deleterious matter, lack of servicing, overheating, freezing due to negligence of customer of abuse by the continued use of Motorcycle after a fault has become evident or for consequential loss or the failure of parts not covered by the Policy.
- Parts of the motorcycle that have been altered, Misuse, Accident, and Negligence or modified or replaced in unauthorized manner, and which in the sole judgment of IKM affects its performance and reliability. No liability will be accepted for any failure due to wear and tear, components incorrectly fitted and alterations/modifications from the manufacturer's specification are done. Normal wear and tear components. that is, Bulbs, Fasteners, Shims, Washers, Oil Seal, Rubbers/Plastic or Glass Components, Gaskets, Rubber tubes & hoses, Spark Plug, All burnt & tampered parts, Oil filter, Air filter, Tire, Tube, Brake Shoe/Pad, Brake Drum, Seat, Locks, Luggage Box, Winker Bulbs, Head light & Tail light Assy., Battery, Tools, Labels & Emblems, Sari step etc. Any natural wear and tear including without limitation ageing etc. Any vehicle on which parts or accessories not approved by India Kawasaki Motors Pvt. Ltd. has been used.
- If the customer undertakes a claim, knowing the claim to be false and or fraudulent as regards the value of the amount of work or cause of failure or otherwise, the Extended Warranty shall be deemed to be invalid. Failure to comply with these formalities and conditions may lead to a refusal to pay the claim.
- Extended warranty follows the guidelines, as mentioned in Warranty Book.
- K-Care is not transferrable from motorcycle to motorcycle in case of total loss of the vehicle

# AMC Terms & Conditions

- Customer need to Take the motorcycle to nearest IKM Authorized Dealer Service Center and give the workshop manager for the periodic maintenance / AMC.
- Transportation fee of vehicle is not included in the package.
- The motorcycle should have been maintained as per the manufacturer recommended Service schedule.
- Customer needs to take additional paid services and parts for below items which are based on Customer motorcycle riding style, Indian geographical condition, environmental factors, air quality and variable fuel quality.  
**Example** - Valve clearance Inspection, Engine Synchronization, Spark plugs Replacement, Air cleaner element Replacement, Fuel filter Replacement, Steering stem bearing Lubrication, Coolant Replacement, Water hose Replacement, O-ring Replacement etc.
- Any repair/replacement apart from AMC Service will not be covered in the package.
- Repairs / replacement related to Accidents or Accidental repair work is not covered under the package.

## India Kawasaki Motors Pvt. Ltd.

www.kawasaki-india.com • Toll Free 1800-2660-365

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# K Care Price list

K Care is cheaper than paying for individual services and protect servicing costs against any future rise in price.

ADDED VALUE

Authorised servicing with Kawasaki GENUINE PARTS is proven to help maintain residual value, and it is fully transferable to new owners on resale.  
Kawasaki Customers can benefit from added services, such as bike wash, bike health check and much more.

Model	K-Care	EW+Service Cost (8 Services)	K-Care Savings	Discount %
Eliminator	50000	60258	10258	15%
Ninja 300	43600	52391	8791	15%
Ninja 400	48500	58034	9534	15%
Ninja 500	47500	56782	9282	15%
Ninja 650	46500	55588	9088	15%
Ninja H2 SX	115000	138171	23171	15%
Ninja H2 SX SE	118000	140531	22531	15%
Ninja ZX-10R	73500	88233	14733	15%
Ninja ZX-4R	64500	77794	13294	15%
Ninja ZX-6R	69000	83233	14233	15%
Versys 650	44500	53187	8687	15%
Vulcan S	44500	53197	8697	15%
W 175	26741	29905	3164	10%
Z 650	45000	53943	8943	15%
Z 650 RS	43000	51629	8629	15%
Z 900	70000	83682	13682	15%
Z 900 RS	67500	80510	13010	15%
Z H2	99000	117987	18987	15%
Z H2 SE	107000	128088	21088	15%